

## OUR TEAM



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## WE LOOK FORWARD TO MEETING YOU!

### Our consultation hours

Appointments by arrangement

**Monday:** 9 a.m. – 4 p.m. (digital)

**Tuesday:** 10 a.m. – 12 noon (digital/in person)

**Wednesday:** 1.30 – 4.30 p.m. (digital/in person)

**Thursday:** 10 a.m. – 5 p.m. (digital/in person)

### Open consultation hours

**Tuesday:** 2.30 – 4.30 p.m. at the BBST

**Wednesday:** 11 a.m. – 12 p.m. at the SSC (desk  
7)



Find out more:  
[www.hhu.de/en/bbst](http://www.hhu.de/en/bbst)



Instagram:  
[@bbst\\_hhu](https://www.instagram.com/bbst_hhu)

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## Studying with a disability? Here's how!

Counselling Centre of the  
Commissioner for students with  
disabilities or chronic illnesses

# Welcome to HHU!

## Dear students and prospective students,

Heinrich Heine University Düsseldorf's objective is to provide optimum support for students with disabilities or chronic illnesses to enable them to complete their studies successfully.

The Rectorate, administration, student office, University and State Library, *Studierendenwerk* support service organisation and Accessibility Department of the General Student's Committee (AStA) are all working with us to improve study and exam conditions as well as everyday life at our University for students with disabilities or chronic illnesses in the spirit of equal opportunities and accessibility.

We would be pleased to support you in all questions and issues arising as a result of your disability or chronic illness.



*Professor Frank Dietrich*

*Commissioner for students with  
disabilities or chronic illnesses*

## WHAT WE OFFER



### Advice

- Applying for a study place (e.g. hardship case applications)
- Responses to applications (e.g. for technical aids or assistance)
- Mediation between lecturers and students
- Applying for a Euro key
- Modification of course and exam modalities
- Support in the search for accessible accommodation
- Applying for compensation for disadvantages for exams
- Options for compensation for disadvantages for the period in which you receive financial support under the Federal Training Assistance Act (BAföG)
- Study assistance
- Work assistance services under the German Social Code Book IX
- Care support and personal assistance in day-to-day life
- Completion of studies
- Health insurance services under the German Social Code Book V (*Sozialgesetzbuch – SGB*)

### Services

- Temporary accompaniment service on campus
- Information on the accessibility of university buildings, lecture theatres and facilities
- BlindSquare app for the blind and partially sighted
- Computer workstations for the blind (in the University and State Library)
- Assistive technologies for test purposes and in exam situations (incl. laptops with voice recognition software, fusion, Braille line, microport systems)
- Information about the location and facilities of quiet rooms on campus
- Target group-specific exchange formats, e.g. open meet-up sessions for students with autism
- Offers for lecturers, e.g. implementation service for teaching materials